



7,603

↓ -2,248 (9,851)

Total number of calls to surgery:



26,993

↓ -1,873 (28,866)

Items issued via prescription:



355

↓ -21 (376)

Referrals Made:



1,636

↓ -449 (2,085)

Administrative Communications Issued (letters/emails):



1,468

↑ 223 (1,245)

Total digital requests submitted to practice:



5,529

↓ -1,621 (7,150)

Appointments - Total:



5,149 (93.127%)

↓ -1,544 (6,693)

Appointments - Seen:



380 (6.873%)

↓ -77 (457)

Appointments - DNA: