



9,851

↑ 722 (9,129)

Total number of calls to surgery:



28,866

↑ 216 (28,650)

Items issued via prescription:



376

↓ -8 (384)

Referrals Made:



2,085

↑ 720 (1,365)

Administrative Communications Issued (letters/emails):



1,245

↓ -133 (1,378)

Total digital requests submitted to practice:



7,150

↓ -561 (7,711)

Appointments - Total:



6,693 (93.608%)

↓ -461 (7,154)

Appointments - Seen:



457 (6.392%)

↓ -100 (557)

Appointments - DNA: