

# Cardigan Health Centre Activity Data

## April 2024

Cardigan Health Centre - April 2024



**8,265**

↑ 190 (8,075)

Total number of calls to surgery:



**6,979**

↑ 2,589 (4,390)

Number of calls answered within two minutes:



**28,065**

↑ 795 (27,270)

Items issued via prescription:



**453**

↑ 412 (41)

Referrals Made:



**3,016**

↑ 404 (2,612)

Administrative Communications Issued (letters/emails):



**1,838**

↑ 368 (1,470)

Total digital requests submitted to practice:



**7,321**

↑ 399 (6,922)

Appointments - Total:



**6,891 (94.126%)**

↑ 386 (6,505)

Appointments - Seen:



**430 (5.874%)**

↑ 13 (417)

Appointments - DNA: